

Audience Guidelines:

Age Policy:

Unfortunately, the show does not grant access to anyone under the age of 16.

Photography & Personal Recording Devices:

You are welcome to bring your camera, however you will be instructed when it is appropriate to take photos. Unfortunately, we can't guarantee that you'll get a photo with Steven and/or Chris.

Dress Code:

Please come dressed for TV! "Steven and Chris" is broadcast across Canada and in 40% of the American market, so please look your very best! (Did I mention we shoot in high-definition?).

Coats and Bags:

Please leave all oversized bags at home or in the car. We do not have a secure area to store your belongings – so please keep all your valuables at home or your car.

Ticket Requests:

"Steven and Chris" receives hundreds of tickets requests everyday. Please be patient while our Audience Coordinator responds to your request. If you don't get tickets for the date you want – don't fret! There is another episode just around the corner.

Cancellation Policy:

Television is a tricky business. Shows can cancel or change at any time and not at the fault of the production. We will notify you as soon as possible and do our very best to reschedule you for another taping. We will do our best, but it will not always be possible to schedule you for another taping during your trip to Toronto.

Design Question?

Check out the "Ask Steven and Chris" section of our website!

Audience Giveaways:

We love giving our audience gifts after the show. Occasionally, we have too many people in our audience and not enough gifts (it's rare, but it happens!) Our amazing giveaway fairy, Isabella, will do her very best with what she has in stock to make sure you leave the show happy. Please be patient and kind.

CBC employees and their immediate family members are not eligible to receive audience member gifts or prizes.

Immediate family member are: spouse/common-law partner; father or mother/the spouse or common-law partner of the father or mother; children/grandchildren; brother/sister; mother-in-law/father-in-law; grandparents; or any relative of the employee who resides permanently with the employee or with whom the employee permanently resides.

Will I have fun?

Of course you will! We sure do!