



Licensing inspections are conducted as an audit or sampling process to assess compliance with the Act and Regulations at the time of inspection

INSPECTION REPORT

Community Care Facilities Licensing E 1291

FACILITY NAME <i>Sunrise of Victoria</i>		FACILITY NUMBER <i>4083120</i>	INSPECTION DATE (DMY) <i>17 Feb 2006</i>
ADDRESS <i>920 Humboldt Street Victoria V8V 4W7</i>		FACILITY PHONE <i>3831366</i>	TIME OF VISIT <i>1100</i>
MANAGER <i>Gilles Lacroix</i>	LICENSEE CONTACT <i>Bob Kallonen</i>	CONTACT PHONE <i>(647) 222-1198</i>	TIME SPENT (Hrs. - nearest 1/4) <i>3.5</i>
<input type="checkbox"/> INITIAL	<input type="checkbox"/> INITIAL PLAYGROUND	1	2
<input checked="" type="checkbox"/> ROUTINE	<input type="checkbox"/> ROUTINE PLAYGROUND	SERVICE TYPE <i>102</i>	3
<input type="checkbox"/> COMPLAINT	<input type="checkbox"/> COMPLAINT PLAYGROUND	IN CARE @ TIME OF INSP. <i>94</i>	4
<input type="checkbox"/> FOLLOW-UP	<input type="checkbox"/> FOLLOW-UP PLAYGROUND	ENROLLMENT <i>94</i>	
CRITICAL HAZARD <i>max cap. 106</i>		NUMBER OF STAFF	
MUST RECEIVE IMMEDIATE ATTENTION		NUMBER OF VOLUNTEERS	
1 EMERGENCY MANAGEMENT		FACILITY VISIT TIME	
2 BEHAVIORAL POLICIES & PROCEDURES		OFFICER <i>Carla Kane</i>	
3 ENVIRONMENTAL HAZARDS			
4 HEALTH			
5 MEDICATIONS			

- CRITICAL HAZARD**
These items relate to critical Health Hazards and MUST RECEIVE IMMEDIATE ATTENTION
- 1 EMERGENCY MANAGEMENT
 - 101 Policies and Procedures
 - 102 Equipment
 - 103 Staffing
 - 2 200 BEHAVIORAL POLICIES & PROCEDURES
 - 3 ENVIRONMENTAL HAZARDS
 - 301 Storage Practices
 - 302 Equipment/Furnishings
 - 303 Structural/Maintenance
 - 304 Hazardous Practices
 - 4 HEALTH
 - 401 Hygiene
 - 402 Food Service
 - 403 Communicable Disease Control
 - 5 500 MEDICATIONS

- OPERATION & MAINTENANCE**
These items must be corrected within a designated time period.
- 6 ADMINISTRATION
 - 601 Policies and Procedures
 - 602 Staffing
 - 603 Incident Reporting
 - 604 Licensing
 - 605 Records
 - 7 700 NUTRITION/FOOD SERVICE
 - 8 MEDICATION
 - 801 Storage
 - 802 Administration
 - 803 Review
 - 9 PHYSICAL FACILITY
 - 901 Equipment/Furnishings
 - 902 Structure
 - 903 Maintenance and Housekeeping

FAXED
Date: *Feb 23/06*

CODE	FINDINGS AND ACTIONS REQUIRED	Correction Date
	<i>Scheduled visit made today for the purpose of completing a routine inspection. Carla Kane home met by Gilles Lacroix, manager. The following items from the Residential Care Inspection Checklist were reviewed today:</i>	
	<i>• Licensing</i>	
	<i>• Physical Facility</i>	
	<i>• Staffing - manager</i>	
	<i>• Policies + Procedures - Abuse Investigation Protocol + Incident Reporting</i>	
	<i>• Client Records -</i>	
	<i>522</i>	
	<i>All the items reviewed at the time of inspection appeared to be in compliance with the CC+ALA & ACR, with the exception of the following:</i>	

HEALTH & SAFETY HAZARD RATING HIGH MODERATE LOW

FOLLOW UP YES NO (Date) *30 Mar 2006*

RECEIVED BY *[Signature]* PRINT NAME *G. Lacroix*

Issue Permit Issue Licence Conditions

Next Routine Inspection (DMY) *17 AUG 30 MAR 2006 CK*

LICENSING OFFICER *[Signature]* Page 1 of 3

REFERENCE # E1291

Sunrise of Victoria

Feb 17 / 06

NAME

DATE

CODE	REMARKS	CORRECTION DATE
	<p><u>Incident Reporting Observations</u> Incident reports received by Licensing on Dec 30/05 total 8, of which 5 did not appear to have been reported "promptly" to Licensing, ie: • #E0538, E0539 + E0540 reported 2 months following incident;</p> <ul style="list-style-type: none"> • #F2421 reported >1 month following incident; and and • #F2472 reported 23 days following incident. 	
	<p><u>Legislation</u> Section 10.6(2)(b) of the Adult Care Regulations</p> <p><u>Corrective Action</u> Reportable incidents to be reported "promptly" to Medical Health Officer/Licensing.</p>	Feb 28 / 06 7/5/06
	<p><u>Policies + Procedures Observations</u> Corporate policy from Sunrise re: abuse investigation protocol states that facility management/administration is to interview staff, resident(s), witnesses following incident.</p> <p><u>Legislation</u> Section 10.7 of the ACR</p> <p><u>Corrective Action</u> Allegations/reports of abuse/neglect to be reported immediately to Licensing — It is Licensing's responsibility to investigate, all abuse/neglect allegations/reports, including interviewing staff, residents, witnesses — interviewing completed by management/administration of Sunrise</p>	
101		
601		

Received By: *[Signature]*

Printed Name:

Inspected By: *[Signature]*

Printed Name:

REFERENCE # E1291

NAME Sunrise of Victoria

DATE Feb 17/06

CODE	REMARKS	CORRECTION DATE
	could hinder an investigation / tamper evidence & put facility in contravention with section 10.7 of RCR Attachment to policy to be added. <u>Other:</u>	Feb 28/06
	Staffing Observations Conditions #1-3 attached to the licence for the facility refers to professional nursing (RN) hours.	
	4(5)A, Legislation Section 9(1E)(b+c), 11(3) of CC+ALA.	
604	Corrective Action Provide written ^(records) documentation indicating how Sunrise of Victoria is meeting conditions #1-3 on their licence, from Dec 1, 2005 - Jan 30, 2006.	Feb 28/06
	Remaining items on Residential Care Inspection checklist to be completed at followup inspection.	

PAGE: 3 OF: 3

Received By:

[Signature]

Printed Name:

Inspected By:

[Signature]

Printed Name: