

Vancouver Coastal Health

800 - 601 W. Broadway Vancouver, BC V5Z 4C2

Phone Number: (604) 675-3800 Fax Number: (604) 736-8651

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COMMUNITY CARE FACILITIES LICENSING REPORT

Facility Information: Youville Residence 4950 Heather Vancouver, BC V5Z 3L9 Site Phone: (604) 261-9371 Site Fax: (604) 261-9047	Facility Number: 3070039 Report Number: 55 Inspection Date: November 15, 2006 Community: 66
Facility Category: CCFL - Residential, Intermediate Care Inspection Type: Routine: N/A Action(s) Taken: Information Exchanged Delivery Method: NA	
Opening Comments and Observations: Visit to facility to review resident records and care plans. Visit was interrupted with other issues.	

Observations and Recommendations

CCFL - Residential: Records/Plans - Resident Records

1 New: 0 / Resolved: 0

The facility is in the process of reviewing/revising the order of the contents of its resident files.

There were some entries in the progress notes with empty lines. Generally, these were just prior to a Doctor charting.

There was the occasional unsigned charting.

There is a separate, confidential record for each resident.

Residents' records contain their name, date of birth, sex, date of arrival.

Residents' records contain the phone number of sponsor, contact person or next of kin, and emergency contact, name and phone number of physician.

CCFL - Residential: Records/Plans - Care Plans

2 New: 0 / Resolved: 0

One file identified in the progress notes that the resident needed assistance with inserting her hearing aides. There was no mention on the care plan for the need to assist the resident. The care guide that the CAs use did mention that the resident needed the hearing aides but not that the staff must assist in inserting them.

If the care plan included the Diagnosis it may be easier to identify that all the resident's needs were identified.

The facility's policy is to review care plans yearly or as needed. A review date on the plan could act as a reminder.

Care Plans are readily available to care staff.

A care plan has been developed and implemented for all residents who have resided in the facility for two or more weeks.

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Owner or Agent Acknowledgement

I have read and understood this report.

Inspector

3006 Ausma Smith, Licensing Officer - Residential Care