

Vancouver Coastal Health

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COMMUNITY CARE FACILITIES LICENSING REPORT

Facility Information: Villa Cathay Care Home 970 Union Vancouver, BC V6A 3V1 Site Phone: (604) 254-5621	Facility Number: 3078006 Report Number: 45 Inspection Date: October 19, 2006 Community: 75
Facility Category: CCFL - Residential, Intermediate Care Inspection Type: Routine: N/A Action(s) Taken: Information Exchanged, Results - Okay Delivery Method: Electronic Mail	
Opening Comments and Observations: Visit to the facility. Toured facility with Licensing review conducted.	
EHO see her report of this date.	

Observations and Recommendations

CCFL - Residential: Admin - Policies & Procedures

- 1 New: 0 / Resolved: 0
A policy/procedure on resident abuse is available to staff.
A policy/procedure regarding missing or wandering residents is available to staff.
There is a well organized, accessible policy and procedure manual on site.
A policy/procedure regarding use of restraints is available to staff.
There is a process in place for reviewing and updating the facility's policies and procedures.

CCFL - Residential: Admin - Licensing

- 2 New: 0 / Resolved: 0
Number of residents and type of service provided is consistent with that specified on the license.
The current Community Care Facilities License is prominently displayed.

CCFL - Residential: Admin - Incident Reports

- 3 New: 0 / Resolved: 0
CCFL staff are notified of Reportable Incidents in a timely manner.
An Incident Report is submitted to CCFL in the event of reportable incidents.

CCFL - Residential: Staffing - Manager

- 4 New: 0 / Resolved: 0
There is a manager responsible for the day to day operation of the facility.

CCFL - Residential: Staffing - Staffing Patterns

- 5 New: 0 / Resolved: 0
The facility has added an LPN in the evening to assist with medications. The facility will also be adding a part-time Social Worker.
Staffing patterns have remained consistent since the last inspection.

CCFL - Residential: Staffing - Qualifications/Training/Orientation

- 6 New: 0 / Resolved: 0
Volunteers who also take residents shopping have first aid. Activity staff and RNs are trained in first aid.
At all times that residents are under facility care, there is a staff member with up to date first aid training from an approved program.

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Observations and Recommendations

CCFL - Residential: Staffing - Qualifications/Training/Orientation

CCFL - Residential: Care - Care/Supervision

7 New: 0 / Resolved: 0

At the time of inspection, appropriate and adequate care and supervision is provided to meet the needs of residents.

CCFL - Residential: Care - Supervision by Health Care Professional

8 New: 0 / Resolved: 0

Met today with the Assistant Director of Care - Gracy Leung

A qualified employee is responsible for supervision of care staff, coordination and monitoring of care activities and managing emergencies and unusual situations.

CCFL - Residential: Care - Policies

9 New: 0 / Resolved: 0

Residents are assisted in obtaining health services as required.

Residents' privacy is respected and confidentiality of personal information practiced.

CCFL - Residential: Records/Plans - Resident Records

10 New: 0 / Resolved: 0

The facility will be moving to an electronic charting system in 2007 - "Point & Click" system.

There is a separate, confidential record for each resident.

Residents' records contain their name, date of birth, sex, date of arrival.

Residents' records contain the phone number of sponsor, contact person or next of kin, and emergency contact, name and phone number of physician.

Residents' records contain TB screening and immunization record.

CCFL - Residential: Records/Plans - Care Plans

11 New: 0 / Resolved: 0

Care plans are reviewed regularly and modified according to resident needs.

Care Plans are readily available to care staff.

Care plans are completed within six weeks of admission.

Care plans take into consideration the abilities, the physical, social and emotional needs and the cultural and spiritual preferences of the residents.

A care plan has been developed and implemented for all residents who have resided in the facility for two or more weeks.

Care plans include a plan for health care, oral health, nutrition, and recreation and leisure activities.

CCFL - Residential: Records/Plans - Oral Care Plan

12 New: 0 / Resolved: 0

The UBC Dental Program visits the facility.

Each resident has an oral care plan.

CCFL - Residential: Medications - Storage/Labeling

13 New: 0 / Resolved: 0

Discontinued medication is returned to pharmacy.

Expired medication is returned to pharmacy.

Medication cabinet is clean and well organized.

Medications are stored in a safe and secure manner.

CCFL - Residential: Medications - Administration

14 New: 0 / Resolved: 0

At time of inspection, medication is administered in an appropriate fashion.

As appropriate, medication is supplied in blister-packaging.

Medication has been provided and labeled by the appointed pharmacy.

Only staff members administer medications to a resident.

Villa Cathay Care Home

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Observations and Recommendations

CCFL - Residential: Medications - Physician Orders

15 New: 0 / Resolved: 0
Medication has been prescribed by a physician.

CCFL - Residential: Medications - Records

16 New: 0 / Resolved: 0
Medications are recorded on the Medication Administration Record as prescribed.
Medication Administration Records are provided by the facility's pharmacist.
Medication Administration Records are maintained and retained for at least one year.

CCFL - Residential: Medications - Supervising Pharmacist

17 New: 0 / Resolved: 0
P&A Pharmacy is the supervising pharmacy.
The supervising pharmacist serves on Medication Safety and Advisory Committee and provides consultation to staff.
A supervising pharmacist has been appointed.
The supervising Pharmacist visits and audits every three months (facility) or every year (home).

CCFL - Residential: Medications - Medication Safety & Advisory Committee

18 New: 0 / Resolved: 0
The last meeting was held in May 2006.
The Medication Safety and Advisory Committee has established and reviews required medication policies and procedures.
A Medication Safety and Advisory Committee meets regularly.
Minutes of the Medication Safety and Advisory Committee meetings are kept.

CCFL - Residential: Medications - Policies & Procedures

19 New: 0 / Resolved: 0
A policy on storage of medications is available to staff.
A policy on medication administration is available to staff.
A policy on medication ordering is available to staff.
A policy on medication administration recording is available to staff.

CCFL - Residential: Soc/Rec - Staffing

20 New: 0 / Resolved: 0
The facility has a volunteer program to supplement the recreation program.
A qualified employee has been designated to organize and supervise social activities and recreational programs.

CCFL - Residential: Soc/Rec - Program

21 New: 0 / Resolved: 0
There is an ongoing planned program of physical, social and recreational activities which is based on individual care plans.

CCFL - Residential: Soc/Rec - Resident Participation

22 New: 0 / Resolved: 0
Residents are allowed free access to the lounge or other activity spaces.
Residents are encouraged to take part in recreation and social activities provided by the facility and those which are available in the community.

CCFL - Residential: Soc/Rec - Social Activity/Recreation Plan

23 New: 0 / Resolved: 0
Residents' care plans include a plan for recreation and leisure activities.

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Owner or Agent Acknowledgement

I have read and understood this report.

Inspector

3087 Angela Long, Licensing Officer - Residential