

Vancouver Coastal Health

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COMMUNITY CARE FACILITIES LICENSING REPORT

Facility Information: Three Links Care Centre 2934 22 E Vancouver, BC V5M 2Y4 Site Phone: (604) 434-7211	Facility Number: 3081036 Report Number: 35 Inspection Date: June 14, 2005 Contact Name: Community: 66
Facility Category: CCFL - Residential, Intermediate Care Inspection Type: Routine: N/A Action(s) Taken: Information Exchanged Delivery Method: Regular Mail	
Opening Comments and Observations: Scheduled visit to facility for routine audits of care plans, and resident and staff files. Audit results provided to Director of Care verbally.	

Observations and Recommendations

CCFL - Residential: Admin - Licensing

- 1 New: 0 / Resolved: 0
The current Community Care Facilities License is prominently displayed.

CCFL - Residential: Admin - Incident Reports

- 2 New: 0 / Resolved: 0
CCFL has been notified of reportable incidents, including medication errors.
An Incident Report is submitted to CCFL in the event of reportable incidents.

CCFL - Residential: Staffing - Qualifications/Training/Orientation

- 3 New: 0 / Resolved: 0
Staff members have the qualifications and training necessary to carry out assigned duties.

CCFL - Residential: Staffing - Records

- 4 New: 1 / Resolved: 0 Target Completion Date: July 27, 2005
Four staff files, including two RNs and two LPNs, have been randomly chosen and audited.
Three out of four files do not contain copies of valid staff First Aid Certificates.
One of four files has no copies of staff medical certificates, certifying that the person is medically capable of carrying out assigned duties.
Copies of valid staff professional certificates are kept separately and not kept on individual staff files.
Records of staff TB screening and required immunizations are kept on file.
Personnel records are kept in a secure location.
Copies of staff resumes are kept on file.
At all times that residents are under facility care, at least a staff member with up to date first aid training from an approved program, and copies of staff First Aid certificates on file are required.
Copies of staff degrees, diplomas and up to date professional certificates are required to be kept on individual files.
Copies of staff medical certificates, certifying that the person is medically capable of carrying out assigned duties, are required and be kept on file.

CCFL - Residential: Records/Plans - Resident Records

- 5 New: 0 / Resolved: 0
Three residents' records and care plans have been randomly chosen and audited.
There is a separate, confidential record for each resident.
Residents' records contain their name, date of birth, sex, date of arrival.

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Three Links Care Centre

Facility Contact:

Community: Vancouver

Report Date: June 27, 2005

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Observations and Recommendations

Residents' records contain the phone number of sponsor, contact person or next of kin, and emergency contact, name and phone number of physician.

~~Residents' records contain TB screening and immunization record.~~

CCFL - Residential: Records/Plans - Care Plans

6 New: 0 / Resolved: 0

Care plans are reviewed regularly and modified according to resident needs.

Care Plans are readily available to care staff.

Care plans are completed within six weeks of admission.

Care plans take into consideration the abilities, the physical, social and emotional needs and the cultural and spiritual preferences of the residents.

Residents and/or family are encouraged to participate in the care planning process.

A care plan has been developed and implemented for all residents who have resided in the facility for two or more weeks.

Care plans include a plan for health care, oral health, nutrition, and recreation and leisure activities.

CCFL - Residential: Medications - Records

7 New: 1 / Resolved: 0 Target Completion Date: July 13, 2005

Medication Administration Records are maintained and retained in residents' files.

First initial, last name and title, as well as signatures of staff who have administered medications cannot be found at the back of the corresponding Medication Administration Records.

Medications are recorded on the Medication Administration Record as prescribed.

Changes in prescriptions are appropriately made on Medication Administration Record.

Corresponding first initial, last name and title, as well as signatures of staff who have administered medications are required at the back of the Medication Administration Records.

Owner or Agent Acknowledgement

I have read and understood this report.

Inspector

3064 Fred Shum, Licensing Officer, Residential