

Vancouver Coastal Health

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COMMUNITY CARE FACILITIES LICENSING REPORT

Facility Information: Sunrise Senior Living of Vancouver 999 57 W Vancouver, BC V6P 3Y9 Site Phone: (604) 261-5799 Site Fax: (604) 261-9797	Facility Number: 30055419 Report Number: 11 Inspection Date: August 10, 2006 Community: 45
Facility Category: CCFL - Residential, Intermediate Care Inspection Type: Routine: N/A Action(s) Taken: Information Exchanged Delivery Method: NA	
Opening Comments and Observations: Visit to facility for review.	

Observations and Recommendations

CCFL - Residential: Admin - Policies & Procedures

- 1 New: 0 / Resolved: 0
There is a well organized, accessible policy and procedure manual on site.
A policy/procedure regarding use of restraints is available to staff.
There is a process in place for reviewing and updating the facility's policies and procedures.

CCFL - Residential: Admin - Licensing

- 2 New: 0 / Resolved: 0
Number of residents and type of service provided is consistent with that specified on the license.
The current Community Care Facilities License is prominently displayed.

CCFL - Residential: Admin - Incident Reports

- 3 New: 0 / Resolved: 0
CCFL staff are notified of Reportable Incidents in a timely manner.
An Incident Report is submitted to CCFL in the event of reportable incidents.

CCFL - Residential: Staffing - Staffing Patterns

- 4 New: 0 / Resolved: 0
Staffing patterns at the time of inspection are appropriate for the needs of the residents.

CCFL - Residential: Staffing - Qualifications/Training/Orientation

- 5 New: 0 / Resolved: 0
A suitable orientation is provided to all new staff members.
At all times that residents are under facility care, there is a staff member with up to date first aid training from an approved program.

CCFL - Residential: Care - Admission/Screening/Orientation

- 6 New: 0 / Resolved: 0
Due to limitations of bathing units the facility must screen for residents with a left sided weakness.
Tuberculosis screening is done for residents prior to admission.
A resident is confined to a wheelchair and the bedroom, bathroom and dining room facilities have been designed or modified to accommodate.
There is an admission screening procedure in place.

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Observations and Recommendations

CCFL - Residential: Care - Supervision by Health Care Professional

7 New: 0 / Resolved: 0

A qualified employee is responsible for supervision of care staff, coordination and monitoring of care activities and managing emergencies and unusual situations.

8 New: 0 / Resolved: 0

A qualified employee is responsible for supervision of care staff, coordination and monitoring of care activities and managing emergencies and unusual situations.

CCFL - Residential: Care - Policies

9 New: 0 / Resolved: 0

Residents are assisted in obtaining health services as required.
Residents' privacy is respected and confidentiality of personal information practiced.

CCFL - Residential: Care - Oral Health

10 New: 0 / Resolved: 0

The facility has a visiting Dentist.
Residents are encouraged to obtain a dental examination at least yearly.
Residents are assisted in maintaining daily oral health.
Residents are assisted in following recommendations from dental health professionals.
Residents are assisted in obtaining dental services as required.

CCFL - Residential: Care - Restraints

11 New: 0 / Resolved: 0

Facility has a no restraint policy.

CCFL - Residential: Records/Plans - Resident Records

12 New: 0 / Resolved: 0

There is a separate, confidential record for each resident.
Residents' records contain their name, date of birth, sex, date of arrival.
Residents' records contain the phone number of sponsor, contact person or next of kin, and emergency contact, name and phone number of physician.
Residents' records contain TB screening and immunization record.

CCFL - Residential: Records/Plans - Care Plans

13 New: 0 / Resolved: 0

Care plans are reviewed regularly and modified according to resident needs.
Care Plans are readily available to care staff.
Care plans are completed within six weeks of admission.
Care plans take into consideration the abilities, the physical, social and emotional needs and the cultural and spiritual preferences of the residents.
Residents and/or family are encouraged to participate in the care planning process.
A care plan has been developed and implemented for all residents who have resided in the facility for two or more weeks.
If a resident self-medicates, a plan for self-medication is included in the care plan.
Care plans include a plan for health care, oral health, nutrition, and recreation and leisure activities.

CCFL - Residential: Records/Plans - Oral Care Plan

14 New: 0 / Resolved: 0

Each resident has an oral care plan.

CCFL - Residential: Medications - Storage/Labeling

15 New: 0 / Resolved: 0

Discontinued medication is returned to pharmacy.
Medication storage area is well lit and is located where staff have convenient access.
Expired medication is returned to pharmacy.

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Medication cabinet is clean and well organized.
Medications are stored in a safe and secure manner.

CCFL - Residential: Medications - Administration

16 New: 0 / Resolved: 0

The facility has reviewed its policy of allowing a family member to administer medication.
At time of inspection, medication is administered in an appropriate fashion.
As appropriate, medication is supplied in blister-packaging.
Medication has been provided and labeled by the appointed pharmacy.
Only staff members administer medications to a resident.

CCFL - Residential: Medications - Physician Orders

17 New: 0 / Resolved: 0

Medication has been prescribed by a physician.

CCFL - Residential: Medications - Records

18 New: 0 / Resolved: 0

Medications are recorded on the Medication Administration Record as prescribed.
Changes in prescriptions are appropriately made on Medication Administration Record.
Medication Administration Records are provided by the facility's pharmacist.
Medication Administration Records are maintained and retained for at least one year.

CCFL - Residential: Medications - Self-Administration

19 New: 0 / Resolved: 0

The facility is moving towards no longer allowing self-administration of medications by residents. Currently there are some residents who self administrate medications, all new residents will have their medications administered by staff.
A self-medication plan is recorded in resident's care plan, as needed.

CCFL - Residential: Medications - Supervising Pharmacist

20 New: 0 / Resolved: 0

Shopper's Drug Mart is the supervising pharmacy.
The supervising pharmacist serves on Medication Safety and Advisory Committee and provides consultation to staff.
A supervising pharmacist has been appointed.
The supervising Pharmacist visits and audits every three months (facility) or every year (home).

CCFL - Residential: Medications - Medication Safety & Advisory Committee

21 New: 0 / Resolved: 0

The last meeting was May 23, 2006.
The Medication Safety and Advisory Committee has established and reviews required medication policies and procedures.
A Medication Safety and Advisory Committee meets regularly.
Minutes of the Medication Safety and Advisory Committee meetings are kept.
The Medication Safety and Advisory Committee has established and reviews training and orientation programs for staff.

CCFL - Residential: Soc/Rec - Staffing

22 New: 0 / Resolved: 0

A qualified employee has been designated to organize and supervise social activities and recreational programs.

23 New: 0 / Resolved: 0

A qualified employee has been designated to organize and supervise social activities and recreational programs.

CCFL - Residential: Soc/Rec - Program

24 New: 0 / Resolved: 0

There is an ongoing planned program of physical, social and recreational activities which is based on individual care plans.

25 New: 0 / Resolved: 0

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There is an ongoing planned program of physical, social and recreational activities which is based on individual care plans.

CCFL - Residential: Soc/Rec - Resident Participation

26 New: 0 / Resolved: 0

Residents are allowed free access to the lounge or other activity spaces.

Residents are encouraged to take part in recreation and social activities provided by the facility and those which are available in the community.

CCFL - Residential: Soc/Rec - Social Activity/Recreation Plan

27 New: 0 / Resolved: 0

Residents' care plans include a plan for recreation and leisure activities.

CCFL - Residential: Health/Safety - Communicable Disease Control

28 New: 0 / Resolved: 0

Residents are screened for TB according to Provincial guidelines prior to admission.
Written infection control guidelines are accessible to staff.

CCFL and health agencies are not notified of communicable illnesses in residents or staff members.

CCFL - Residential: Health/Safety - First Aid

29 New: 0 / Resolved: 0

First Aid kits are available in the facility and on the facility's bus.
An appropriate first aid kit is readily available to staff.

Owner or Agent Acknowledgement	Inspector
I have read and understood this report.	3087 Angela Long, Licensing Officer - Residential