

# Vancouver Coastal Health

5th Floor - 132 W Esplanade North Vancouver, BC  
Phone Number: (604) 983-6700

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## COMMUNITY CARE FACILITIES LICENSING REPORT

<b>Facility Information:</b> Sunrise Of Lynn Valley  980 Lynn Valley Road North Vancouver, BC V7J 3V7  Site Phone: 604-904-1226	<b>Facility Number:</b> 3382336 <b>Report Number:</b> 8 <b>Inspection Date:</b> April 24, 2006 <b>Contact Name:</b> <b>Community:</b> North Vancouver District - CCFL <b>Legal Location:</b> 980 Lynn Valley Road North Vancouver, BC V7J 3V7
<b>Facility Category:</b> CCFL - Residential, Intermediate Care <b>Inspection Type:</b> Routine: N/A <b>Action(s) Taken:</b> Information Exchanged <b>Delivery Method:</b> NA	<b>Opening Comments and Observations:</b> Today's inspection was done with Susan Cripps.

### Observations and Recommendations

- CCFL - Residential: Admin - Licensing**  
1 New: 0 / Resolved: 0  
Number of residents and type of service provided is consistent with that specified on the license.
- CCFL - Residential: Admin - Incident Reports**  
2 New: 0 / Resolved: 0  
An Incident Report is submitted to CCFL in the event of reportable incidents.
- CCFL - Residential: Staffing - Manager**  
3 New: 0 / Resolved: 0  
The current manager has completed the process of approval by CCFL.  
There is a manager responsible for the day to day operation of the facility.
- CCFL - Residential: Staffing - Staffing Patterns**  
4 New: 0 / Resolved: 0  
Staffing patterns have remained consistent since the last inspection.
- CCFL - Residential: Care - Care/Supervision**  
5 New: 0 / Resolved: 0  
At the time of inspection, appropriate and adequate care and supervision is provided to meet the needs of residents.
- CCFL - Residential: Care - Supervision by Health Care Professional**  
6 New: 0 / Resolved: 0  
A qualified employee is responsible for supervision of care staff, coordination and monitoring of care activities and managing emergencies and unusual situations.
- CCFL - Residential: Care - Policies**  
7 New: 0 / Resolved: 0  
Residents are assisted in obtaining health services as required.  
Residents' privacy is respected and confidentiality of personal information practiced.  
Transfer to other facilities are done only with approval of resident, next of kin or sponsor.
- CCFL - Residential: Care - Oral Health**

Sunrise Of Lynn Valley

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Community: North Vancouver District

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Observations and Recommendations

**CCFL - Residential: Care - Oral Health**

8 New: 0 / Resolved: 0

Residents are encouraged to obtain a dental examination at least yearly.

Residents are assisted in maintaining daily oral health.

**CCFL - Residential: Care - Restraints**

9 New: 0 / Resolved: 0

Least restraint policy with physician's order (lap belts).

**CCFL - Residential: Care - Telephone**

10 New: 0 / Resolved: 0

There is a conveniently located accessible telephone for residents - with private line.

**CCFL - Residential: Care - Laundry**

11 New: 0 / Resolved: 0

Care staff do laundry for residents on the floor. Laundry is kept separate.

Adequate laundry services are provided.

Laundry facilities are secured.

**CCFL - Residential: Care - Visitors**

12 New: 0 / Resolved: 0

Residents can communicate with visitors in private.

Residents can choose when they will receive visitors.

**CCFL - Residential: Records/Plans - Resident Records**

13 New: 0 / Resolved: 0

There is a separate, confidential record for each resident.

Residents' records contain their name, date of birth, sex, date of arrival.

Residents' records contain the phone number of sponsor, contact person or next of kin, and emergency contact, name and phone number of physician.

**CCFL - Residential: Records/Plans - Care Plans**

14 New: 0 / Resolved: 0

Care plans are reviewed regularly and modified according to resident needs.

Care Plans are readily available to care staff.

Care plans are completed within six weeks of admission.

Care plans take into consideration the abilities, the physical, social and emotional needs and the cultural and spiritual preferences of the residents.

Residents and/or family are encouraged to participate in the care planning process.

A care plan has been developed and implemented for all residents who have resided in the facility for two or more weeks.

Care plans include a plan for health care, oral health, nutrition, and recreation and leisure activities.

**CCFL - Residential: Records/Plans - Nutrition Care Plan**

15 New: 0 / Resolved: 0

The height and weight of each resident is recorded on admission.

Appropriate intervention is initiated when a resident experiences significant weight change.

Nutritional care plans are monitored regularly and revised in response to residents needs.

A nutritional care plan is developed for residents within two weeks of admission.

Nutritional care plans are reviewed at least once within 14 weeks of admission.

The weight of each resident is monitored and recorded monthly.

**CCFL - Residential: Records/Plans - Oral Care Plan**

16 New: 0 / Resolved: 0

Each resident has an oral care plan.

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Observations and Recommendations

**CCFL - Residential: Medications - Storage/Labeling**

17 New: 0 / Resolved: 0

~~Discontinued medication is returned to pharmacy.~~

Oral medications are stored separately from topical medication.

Expired medication is returned to pharmacy.

Medication cabinet is clean and well organized.

Medications are stored in a safe and secure manner.

**CCFL - Residential: Medications - Administration**

18 New: 0 / Resolved: 0

At time of inspection, medication is administered in an appropriate fashion.

Appropriate arrangements are made for medication administration when away from the facility.

As appropriate, medication is supplied in blister-packaging.

Medication has been provided and labeled by the appointed pharmacy.

Only staff members administer medications to a resident.

**CCFL - Residential: Medications - Physician Orders**

19 New: 0 / Resolved: 0

Medication has been prescribed by a physician.

**CCFL - Residential: Medications - Records**

20 New: 0 / Resolved: 0

Medications are recorded on the Medication Administration Record as prescribed.

**CCFL - Residential: Medications - Supervising Pharmacist**

21 New: 0 / Resolved: 0

Shoppers Drug (Catherine).

The supervising pharmacist serves on Medication Safety and Advisory Committee and provides consultation to staff.

A supervising pharmacist has been appointed.

The supervising Pharmacist visits and audits every three months (facility) or every year (home).

**CCFL - Residential: Medications - Medication Safety & Advisory Committee**

22 New: 0 / Resolved: 0

A Medication Safety and Advisory Committee meets regularly.

The Medication Safety and Advisory Committee has established and reviews training and orientation programs for staff.

**CCFL - Residential: Nutrition - Dishwashing**

23 New: 0 / Resolved: 0

Dishwashing procedures satisfactory.

**CCFL - Residential: Nutrition - Audit Program**

24 New: 0 / Resolved: 0

A nutrition and food services audit is in place.

**CCFL - Residential: Soc/Rec - Program**

25 New: 0 / Resolved: 0

There is an ongoing planned program of physical, social and recreational activities which is based on individual care plans.

**CCFL - Residential: Soc/Rec - Resident Participation**

26 New: 0 / Resolved: 0

Residents are allowed free access to the lounge or other activity spaces.

Residents are encouraged to take part in recreation and social activities provided by the facility and those which are available in the community.

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**Facility Contact:**

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**Observations and Recommendations**

**CCFL - Residential: Soc/Rec - Resident/Family Council**

27 New: 0 / Resolved: 0

There is a resident or resident/family council.

**CCFL - Residential: Soc/Rec - Social Activity/Recreation Plan**

28 New: 0 / Resolved: 0

Residents' care plans include a plan for recreation and leisure activities.

**CCFL - Residential: Physical - Structural/Maintenance**

29 New: 0 / Resolved: 0

Appropriate dining tables are provided for all residents in wheelchairs.

Bathrooms are equipped to meet the safety needs of residents.

All rooms and common areas in the facility are well maintained in a good state of repair and in a safe condition.

Outdoor area, yard and garden are safely maintained.

Areas of the facility are used only for the purposes as approved by CCFL.

An appropriate monitoring/signaling system is in place to meet the needs of the residents.

**CCFL - Residential: Physical - Housekeeping/Sanitation**

30 New: 0 / Resolved: 0

Hazardous materials are stored in a safe and adequate manner.

The facility is maintained in a clean and sanitary condition.

31 New: 0 / Resolved: 0

Hazardous materials are stored in a safe and adequate manner.

The facility is maintained in a clean and sanitary condition.

**CCFL - Residential: Physical - Equipment/Furnishings/Room Arrangement**

32 New: 0 / Resolved: 0

All bedrooms have window coverings that are in good repair.

Bedroom furnishings are kept in a sanitary condition and in good repair.

Common area furnishings are kept in a sanitary condition and in good repair.

Residents are permitted their own furniture, ornaments or other personal possessions.

**CCFL - Residential: Physical - Heating/Cooling/Ventilation/Air Quality**

33 New: 0 / Resolved: 0

Adequate ventilation is provided.

The common areas of the facility are a comfortable temperature.

The temperature of each bedroom meets the needs and preference of the residents.

**CCFL - Residential: Physical - Lighting**

34 New: 0 / Resolved: 0

Resident bathrooms have sufficient lighting.

Common areas have sufficient lighting.

Bedroom(s) has sufficient lighting.

**CCFL - Residential: Health/Safety - Communicable Disease Control**

35 New: 0 / Resolved: 0

Residents are screened for TB according to Provincial guidelines prior to admission.

Written infection control guidelines are accessible to staff.

CCFL and health agencies are not notified of communicable illnesses in residents or staff members.

**CCFL - Residential: Health/Safety - Hygiene**

36 New: 0 / Resolved: 0

Liquid hand soap and disposable towels are readily available at all appropriate sinks in bathrooms, kitchen, laundry room.

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**CCFL - Residential: Health/Safety - Emergency Procedures/Fire Safety**

37 New: 0 / Resolved: 0  
Emergency exit(s) are unobstructed.  
Fire extinguisher(s) are accessible, serviced and charged.

**CCFL - Residential: In Compliance - Residential Care**

38 New: 0 / Resolved: 0  
Grab bars in place and maintained.  
General level of housekeeping satisfactory.  
Lighting adequate.  
Resident monitoring system in place.  
Maintenance (floors, walls and ceiling) good.  
Ventilation satisfactory.  
Liquid hand soap and single use towels available at sinks.  
Fire exits clear.  
Fire extinguisher(s) accessible and charged.  
Hazardous items are stored safely.  
Window coverings satisfactory.  
Furnishings and fixtures in sanitary condition and good repair.  
Food handling practices appear satisfactory.

**Closing Comments:**

Thank you for your time.

<p><b>Owner or Agent Acknowledgement</b></p> <hr/> <p>I have read and understood this report.</p>	<p><b>Inspector</b></p> <hr/> <p>Heather Nash, Community Care Facility Licensing Officer</p>
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