

Vancouver Coastal Health

7000 Westminster Hwy Richmond, BC

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COMMUNITY CARE FACILITIES LICENSING REPORT

Facility Information: Pinegrove Place 11331 Mellis Drive Richmond, BC V6X 1L8 Site Phone: 604-278-1296 Site Fax: 604-273-0050	Facility Number: 3101051 Report Number: 19 Inspection Date: April 20, 2006 Contact Name: Community: RCC4
Facility Category: CCFL - Residential, Intermediate Care Inspection Type: Routine: N/A Action(s) Taken: Verbal Order Delivery Method: Electronic Mail	
Opening Comments and Observations: Inspection of facility by appointment with DOC, Sandra Horbachewsky. Facility currently has 16 extended care residents. Sandra feels that they are currently able to provide safe and appropriate care for these residents.	

Observations and Recommendations

CCFL - Residential: Admin - Policies & Procedures

- 1 New: 0 / Resolved: 0
Revisions to abuse policy are in progress.
Please send copy of revised abuse policy to Licensing.

CCFL - Residential: Staffing - Qualifications/Training/Orientation

- 2 New: 0 / Resolved: 0

CCFL - Residential: Staffing - Records

- 3 New: 1 / Resolved: 0
Staffing records for direct care staff reviewed. File contents are inconsistent
Please ensure that TB screening results and a physicians certificate are obtained on hire for all staff

Each personnel file should contain:

TB Screening results

Drs. certificate stating that the person is 'medically capable of carrying out assigned duties.

Resume

Results of Reference Checks

Proof of certification or registration (as indicated)

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CCFL - Residential: Care - Care/Supervision

- 4 New: 0 / Resolved: 0
At the time of inspection, appropriate and adequate care and supervision is provided to meet the needs of residents.

CCFL - Residential: Records/Plans - Resident Records

- 5 New: 0 / Resolved: 0
There is a separate, confidential record for each resident.
Residents' records contain their name, date of birth, sex, date of arrival.
Residents' records contain the phone number of sponsor, contact person or next of kin, and emergency contact, name and phone number of physician.
Residents' records contain TB screening and immunization record.

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Observations and Recommendations

CCFL - Residential: Records/Plans - Care Plans

6 New: 0 / Resolved: 0

Care Plans are readily available to care staff.

Care plans take into consideration the abilities, the physical, social and emotional needs and the cultural and spiritual preferences of the residents.

A care plan has been developed and implemented for all residents who have resided in the facility for two or more weeks.

CCFL - Residential: Medications - Storage/Labeling

7 New: 0 / Resolved: 0

Medication storage area is well lit and is located where staff have convenient access.

Medication cabinet is clean and well organized.

Medications are stored in a safe and secure manner.

CCFL - Residential: Medications - Administration

8 New: 1 / Resolved: 0

Medication cart contains three unlabelled medication cups each containing several tablets of unidentified medications

Staff have not made handwritten changes to medication labels or packages.

There is evidence of pre-pouring of medications.

As appropriate, medication is supplied in blister-packaging.

Only staff members administer medications to a resident.

Medications must be kept in original containers with pharmacy labels until administered.

CCFL - Residential: Medications - Records

9 New: 0 / Resolved: 0

Medications are recorded on the Medication Administration Record as prescribed.

Medication Administration Records are provided by the facility's pharmacist.

Medication Administration Records are maintained and retained for at least one year.

CCFL - Residential: Medications - Policies & Procedures

10 New: 0 / Resolved: 0

A policy on response and reporting of medication errors is not available to staff.

CCFL - Residential: Soc/Rec - Staffing

11 New: 0 / Resolved: 0

Facility has new Recreation Director - Kate Jrudehy

CCFL - Residential: Physical - Structural/Maintenance

12 New: 0 / Resolved: 0

Bathrooms are equipped to meet the safety needs of residents.

All rooms and common areas in the facility are well maintained in a good state of repair and in a safe condition.

Areas of the facility are used only for the purposes as approved by CCFL.

An appropriate monitoring/signaling system is in place to meet the needs of the residents.

Appropriate and secure grab bars are provided beside toilet(s) bathtub and/or showers to meet the needs of the residents.

CCFL - Residential: Physical - Housekeeping/Sanitation

13 New: 0 / Resolved: 0

Floors in hallways are being washed during inspection - immediately preceding lunchtime. Residents are coming from their rooms, heading to the dining room at this time.

The facility is maintained in a clean and sanitary condition.

Recommend that floors not be washed immediately preceding and following mealtimes, as this presents a slipping hazard for residents.

CCFL - Residential: Physical - Equipment/Furnishings/Room Arrangement

14 New: 0 / Resolved: 0

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Observations and Recommendations

CCFL - Residential: Physical - Equipment/Furnishings/Room Arrangement

All bedrooms have window coverings that are in good repair.
Bedroom furnishings are kept in a sanitary condition and in good repair.
Common area furnishings are kept in a sanitary condition and in good repair.
Residents are permitted their own furniture, ornaments or other personal possessions.

CCFL - Residential: Health/Safety - Communicable Disease Control

15 New: 0 / Resolved: 0
Residents are screened for TB according to Provincial guidelines prior to admission.
Written infection control guidelines are accessible to staff.

CCFL - Residential: Health/Safety - Hygiene

16 New: 0 / Resolved: 0
Liquid hand soap and disposable towels are readily available at all appropriate sinks in bathrooms, kitchen, laundry room.
Appropriate disposable gloves are available to staff.

CCFL - Residential: Health/Safety - First Aid

17 New: 0 / Resolved: 0
An appropriate first aid kit is readily available to staff.

Owner or Agent Acknowledgement

I have read and understood this report.

Inspector

Dawn Bourne,