

Vancouver Coastal Health

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COMMUNITY CARE FACILITIES LICENSING REPORT

Facility Information: Lynn Valley Lodge 1070 Lynn Valley Road North Vancouver, BC V7J 1Z8 Site Phone: 604-988-4181 Site Fax: 604-988-0814	Facility Number: 3373011 Report Number: 10 Inspection Date: March 27, 2006 Community: North Vancouver District - CCFL Legal Location: 1070 Lynn Valley Road North Vancouver, BC V7J 1Z8
Facility Category: CCFL - Residential, Intermediate Care Inspection Type: Routine: N/A Action(s) Taken: Information Exchanged Delivery Method: NA	
Opening Comments and Observations: Since the last inspection there has been a change in DOC and there is a building going up on the property. A written response to the last inspection was requested, but was not submitted. The bathrooms have been renovated and the tubs where the finish had been wearing have been refinished.	

Observations and Recommendations

CCFL - Residential: Admin - Policies & Procedures

- 1 New: 0 / Resolved: 0 Target Completion Date: September 27, 2006
The policies are currently in transition as the VCH regional policies will be used, including least restraint and fall prevention. The policies will be reviewed after update.
Please inform CCFL when policies are in place.

CCFL - Residential: Staffing - Manager

- 2 New: 0 / Resolved: 0
The current manager has completed the process of approval by CCFL.
There is a manager responsible for the day to day operation of the facility.

CCFL - Residential: Staffing - Records

- 3 New: 0 / Resolved: 0
Not reviewed today.

CCFL - Residential: Care - Admission/Screening/Orientation

- 4 New: 1 / Resolved: 0 Target Completion Date: April 27, 2006
Some residents are not being screened for TB prior to admission.
Tuberculosis screening is not done for residents prior to admission.
Please submit a written response by Apr. 27, 2006.

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CCFL - Residential: Care - Supervision by Health Care Professional

- 5 New: 0 / Resolved: 0
A qualified employee is responsible for supervision of care staff, coordination and monitoring of care activities and managing emergencies and unusual situations.

CCFL - Residential: Care - Policies

- 6 New: 1 / Resolved: 0 Target Completion Date: September 27, 2006
Policies under review and VCH regional policies around restraints and falls prevention will be implemented. Policies will be reviewed when completed.
Residents' privacy is respected and confidentiality of personal information practiced.
Transfer to other facilities are done only with approval of resident, next of kin or sponsor.

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Observations and Recommendations

Non-emergency transfers to hospital are done only on the direction of resident's physician.
Please inform CCFL when policies are complete.

CCFL - Residential: Care - Restraints

- 7 New: 1 / Resolved: 0 Target Completion Date: September 27, 2006
VCH regional restraint policy will be implemented. No restraints in use observed. Facility has 'least restraint' practice.
Inform CCFL when policy is in place.

CCFL - Residential: Care - Financial Records/Management

- 8 New: 0 / Resolved: 0
Facility manages a comfort fund for some residents.

CCFL - Residential: Care - Telephone

- 9 New: 0 / Resolved: 0
Most residents have a phone in their room and a public phone is available.
There is a conveniently located accessible telephone for residents - with private line.

CCFL - Residential: Care - Laundry

- 10 New: 0 / Resolved: 0
Adequate laundry services are provided.
Laundry facilities are secured.

- 11 New: 0 / Resolved: 0
Adequate laundry services are provided.
Laundry facilities are secured.

CCFL - Residential: Care - Visitors

- 12 New: 0 / Resolved: 0
Residents can communicate with visitors in private.
Residents can choose when they will receive visitors.

CCFL - Residential: Records/Plans - Resident Records

- 13 New: 1 / Resolved: 0
TB screening is not consistent.
Residents' records do not contain TB screening and immunization record.
There is a separate, confidential record for each resident.
Residents' records contain their name, date of birth, sex, date of arrival.
Residents' records contain the phone number of sponsor, contact person or next of kin, and emergency contact, name and phone number of physician.

CCFL - Residential: Records/Plans - Care Plans

- 14 New: 0 / Resolved: 0
Bedside ADL in place.
MDS system will be implemented with care plan component. Advise CCFL when this is in place.
Care Plans are readily available to care staff.
A care plan has been developed and implemented for all residents who have resided in the facility for two or more weeks.

CCFL - Residential: Medications - Storage/Labeling

- 15 New: 0 / Resolved: 0
Discontinued medication is returned to pharmacy.
Oral medications are stored separately from topical medication.
Medication storage area is well lit and is located where staff have convenient access.
Expired medication is returned to pharmacy.
Medication cabinet is clean and well organized.
Medications are stored in a safe and secure manner.

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Observations and Recommendations

CCFL - Residential: Medications - Administration

16 New: 0 / Resolved: 0

At time of inspection, medication is administered in an appropriate fashion.

Staff have not made handwritten changes to medication labels or packages.

Appropriate arrangements are made for medication administration when away from the facility.

Medication is kept in original labeled container until administered. There is no evidence of pre-pouring of medications.

As appropriate, medication is supplied in blister-packaging.

Medication has been provided and labeled by the appointed pharmacy.

Only staff members administer medications to a resident.

CCFL - Residential: Medications - Supervising Pharmacist

17 New: 0 / Resolved: 0

The supervising pharmacist serves on Medication Safety and Advisory Committee and provides consultation to staff.

A supervising pharmacist has been appointed.

The supervising Pharmacist visits and audits every three months (facility) or every year (home).

CCFL - Residential: Medications - Medication Safety & Advisory Committee

18 New: 0 / Resolved: 0

MSAC - DOC, Burrard Pharmacist, floor RN, Med. advisor

The Medication Safety and Advisory Committee has established and reviews required medication policies and procedures.

A Medication Safety and Advisory Committee meets regularly.

CCFL - Residential: Soc/Rec - Program

19 New: 0 / Resolved: 0

There is an ongoing planned program of physical, social and recreational activities which is based on individual care plans.

CCFL - Residential: Soc/Rec - Resident Participation

20 New: 0 / Resolved: 0

Residents are allowed free access to the lounge or other activity spaces.

Residents are encouraged to take part in recreation and social activities provided by the facility and those which are available in the community.

CCFL - Residential: Soc/Rec - Supplies/Equipment

21 New: 0 / Resolved: 0

Supplies, material and equipment for the activities program are available without charge and are readily accessible and safe for use by residents.

CCFL - Residential: Soc/Rec - Resident/Family Council

22 New: 0 / Resolved: 0

There is a resident or resident/family council.

CCFL - Residential: Physical - Structural/Maintenance

23 New: 8 / Resolved: 0 Target Completion Date: April 27, 2006

The call bell system is very old and needs replacement. Buttons missing / difficult to read.

The second floor lounge has loose carpet squares, and uneven metal transition which create tripping hazards.

There are lifts and other equipment stored in the lounge which can be tripped on. Consider storing these in a storage area.

The television is not at eye level, but suspended from the ceiling. Have your O/T assess this position.

The linoleum on the lower level (activity area) is peeling up which creates a fall hazard. Replace linoleum.

The tub surface that was refinished is peeling. This will collect bacteria. Have tub refinished or replace.

Ensure curtains in tub rooms that divide linen area fit well.

Radiator in room 218 broken and falling apart - needs repair.

Court yards need maintenance prior to opening. Broken bench need repair, and items on ground need to be removed. Will refer outdoor area to EHO, as changes have been made with fire exit and fencing due to construction.

Outdoor area, yard and garden are not safely maintained.

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Observations and Recommendations

All rooms and common areas in the facility are not well maintained, in a good state of repair and in a safe condition.

CCFL - Residential: Physical - Housekeeping/Sanitation

24 New: 0 / Resolved: 0

Hazardous materials are stored in a safe and adequate manner.
The facility is maintained in a clean and sanitary condition.

CCFL - Residential: Physical - Equipment/Furnishings/Room Arrangement

25 New: 1 / Resolved: 0 Target Completion Date: April 27, 2006

The second floor lounge furniture is worn and needs to be replaced with more appropriate furniture for seniors.
All bedrooms have window coverings that are in good repair.
Bedroom furnishings are kept in a sanitary condition and in good repair.
Residents are permitted their own furniture, ornaments or other personal possessions.
Common area furnishings are not kept in a sanitary condition and in good repair.

CCFL - Residential: Health/Safety - Hygiene

26 New: 0 / Resolved: 0

Liquid hand soap and disposable towels are readily available at all appropriate sinks in bathrooms, kitchen, laundry room.
Appropriate disposable gloves are available to staff.

CCFL - Residential: Health/Safety - Smoking

27 New: 0 / Resolved: 0

Outdoor smoking room available to residents.

CCFL - Residential: Health/Safety - Emergency Procedures/Fire Safety

28 New: 0 / Resolved: 0

Fire inspection completed in the last month.
Fire drills are practiced monthly and a record is kept at facility.
Emergency exit(s) are unobstructed.

CCFL - Residential: In Compliance - Residential Care

29 New: 0 / Resolved: 0

Grab bars in place and maintained.
General level of housekeeping satisfactory.
Lighting adequate.
First aid kits accessible and equipped.
Ventilation satisfactory.
Liquid hand soap and single use towels available at sinks.
Laundry area appears satisfactory.
Fire exits clear.
Fire extinguisher(s) accessible and charged.
Designated smoking area(s) appears satisfactory.
Hazardous items are stored safely.
Hand rails satisfactory.
Emergency procedures/drills practiced regularly.
Safety gates in place.

Closing Comments:

Please submit a written response to this inspection report by April 27, 2006

Thank you for your time.

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Owner or Agent Acknowledgement

I have read and understood this report.

Inspector

Heather Nash, Community Care Facility Licensing Officer