

Vancouver Coastal Health

5th Floor - 132 W Esplanade North Vancouver, BC

Phone Number: (604) 983-6700

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COMMUNITY CARE FACILITIES LICENSING REPORT

Facility Information: Inglewood Care Centre 725 Inglewood Avenue West Vancouver, BC V7T 1X5 Site Phone: 604-922-9394	Facility Number: 3382333 Report Number: 12 Inspection Date: May 8, 2006 Contact Name: Community: West Vancouver - CCFL Legal Location: 725 Inglewood Avenue West Vancouver, BC V7T 1X5
Facility Category: CCFL - Residential, Intermediate Care Inspection Type: Routine: N/A Action(s) Taken: Information Exchanged Delivery Method: NA	
Opening Comments and Observations: Today's inspection was conducted with DOC, LO's and ADOC Barbara Scantand.	

Observations and Recommendations

CCFL - Residential: Admin - Policies & Procedures

- 1 New: 0 / Resolved: 0
A policy/procedure regarding missing or wandering residents is available to staff.

CCFL - Residential: Admin - Licensing

- 2 New: 0 / Resolved: 0
Number of residents and type of service provided is consistent with that specified on the license.
The current Community Care Facilities License is prominently displayed.

CCFL - Residential: Admin - Incident Reports

- 3 New: 0 / Resolved: 0
Incident reporting reviewed during inspection.

CCFL - Residential: Care - Admission/Screening/Orientation

- 4 New: 0 / Resolved: 0
Tuberculosis screening is done for residents prior to admission.
A resident is confined to a wheelchair and the bedroom, bathroom and dining room facilities have been designed or modified to accommodate.
There is an admission screening procedure in place.

CCFL - Residential: Care - Supervision by Health Care Professional

- 5 New: 0 / Resolved: 0
A qualified employee is responsible for supervision of care staff, coordination and monitoring of care activities and managing emergencies and unusual situations.

CCFL - Residential: Care - Policies

- 6 New: 0 / Resolved: 0
Residents' privacy is respected and confidentiality of personal information practiced.

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CCFL - Residential: Care - Restraints

- 7 New: 0 / Resolved: 0
Restraint use is documented in the care plan.

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Observations and Recommendations

CCFL - Residential: Care - Telephone

8 New: 0 / Resolved: 0
There is a conveniently located accessible telephone for residents - with private line.

CCFL - Residential: Care - Laundry

9 New: 0 / Resolved: 0
Adequate laundry services are provided.
Laundry facilities are secured.
Adequate infection control guidelines are in place.

CCFL - Residential: Care - Visitors

10 New: 0 / Resolved: 0
Residents can communicate with visitors in private.
Residents can choose when they will receive visitors.

CCFL - Residential: Medications - Supervising Pharmacist

11 New: 0 / Resolved: 0
Amin Janmohamad - Pharmax Pharmacy
~~The supervising pharmacist serves on Medication Safety and Advisory Committee and provides consultation to staff.~~
A supervising pharmacist has been appointed.
The supervising Pharmacist visits and audits every three months (facility) or every year (home).

CCFL - Residential: Soc/Rec - Program

12 New: 0 / Resolved: 0
There is an ongoing planned program of physical, social and recreational activities which is based on individual care plans.

CCFL - Residential: Physical - Housekeeping/Sanitation

13 New: 2 / Resolved: 0 Target Completion Date: May 8, 2006
Ensure shed with gardening supplies, pesticides etc. is kept locked.

Bathroom cleaners are in cabinets that lock, but not kept locked. Cleaners must be kept locked.

CCFL - Residential: Health/Safety - Communicable Disease Control

14 New: 1 / Resolved: 0 Target Completion Date: May 8, 2006
Ensure that there are no shared personal items on care carts, such as combs.
Please monitor care carts.

CCFL - Residential: Health/Safety - Hazardous Practices

15 New: 0 / Resolved: 0 Target Completion Date: May 8, 2006
Lamp in activity room was plugged in with no shade or lightbulb. Removed during inspection.
Corrected during inspection.

CCFL - Residential: In Compliance - Residential Care

16 New: 0 / Resolved: 0
Grab bars in place and maintained.
General level of housekeeping satisfactory.
Lighting adequate.
Door locks satisfactory.
First aid kits accessible and equipped.
Maintenance (walls, floors and ceiling) satisfactory.
Ventilation satisfactory.
Liquid hand soap and single use towels available at sinks.
Fences/gates/barriers satisfactory.
Laundry area appears satisfactory.

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Observations and Recommendations

- Fire exits clear.
- Water temperature does not exceed 49 deg. Celsius.
- Telephone available and emergency numbers posted.
- Fire extinguisher(s) accessible and charged.
- Designated smoking area(s) appears satisfactory.
- Emergency equipment is checked regularly and a record is kept.
- Hand rails satisfactory.
- Window coverings satisfactory.
- Furnishings and fixtures in sanitary condition and good repair.
- Emergency procedures/drills practiced regularly.
- Safety gates in place.

Closing Comments:

Recommendation: Large pieces of artwork and glass framed art should be secured to wall to prevent injury.

Please submit a written response to this inspection report by June 8, 2006.

Thank you for your time.

Owner or Agent Acknowledgement

I have read and understood this report.

Inspector

Heather Nash, Community Care Facility Licensing Officer