

# Vancouver Coastal Health

7000 Westminster Hwy Richmond, BC

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## COMMUNITY CARE FACILITIES LICENSING REPORT

<b>Facility Information:</b> Fraserview I. C. Lodge  9580 Williams Road Richmond, BC V7A 1H2  Site Phone: 604-274-3510 Site Fax: 604-275-0996	<b>Facility Number:</b> 3170002 <b>Report Number:</b> 22 <b>Inspection Date:</b> May 24, 2006 <b>Contact Name:</b> <b>Community:</b> RCC4
<b>Facility Category:</b> CCFL - Residential, Intermediate Care <b>Inspection Type:</b> Routine: N/A <b>Action(s) Taken:</b> Information Exchanged, Verbal Order <b>Delivery Method:</b> NA	
<b>Opening Comments and Observations:</b> Inspection by appointment with .	

### Observations and Recommendations

#### CCFL - Residential: Admin - Policies & Procedures

1 New: 0 / Resolved: 0

Facility still does not have policy for responding to complaints.

There is a well organized, accessible policy and procedure manual on site.

**Licensing continues to recommend developing a written procedure for complaints resolution. Please see inspection report from December 8, 2004 for details.**

#### CCFL - Residential: Admin - Licensing

2 New: 0 / Resolved: 0

Facility currently has contract with VCH for 12 bridging beds. Bridging beds are used for temporary placement of residents who are on waitlists for a permanent bed elsewhere, or at Fraserview. These residents are Complex care level-may be requiring care at an IC3 or EC level. Fraserview currently holds a license for Intermediate Care. The current Community Care Facilities License is prominently displayed.

**Facility should either apply for an MHO exemption to admit EC level (complex care) residents to bridging beds, or apply to have the service type changed on your license.**

**Forms and guidelines for an Exemption approval given to Donna Baron.**

#### CCFL - Residential: Admin - Incident Reports

3 New: 0 / Resolved: 0

CCFL staff are notified of Reportable Incidents in a timely manner.

An Incident Report is submitted to CCFL in the event of reportable incidents.

#### CCFL - Residential: Staffing - Manager

4 New: 0 / Resolved: 0

The current manager has completed the process of approval by CCFL.

There is a manager responsible for the day to day operation of the facility.

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#### CCFL - Residential: Staffing - Staffing Patterns

5 New: 0 / Resolved: 0

A copy of the current staffing patterns has been provided to CCFL.

#### CCFL - Residential: Care - Care/Supervision

6 New: 0 / Resolved: 0

At the time of inspection, appropriate and adequate care and supervision is provided to meet the needs of residents.

Fraserview I. C. Lodge

Facility Contact:

Community: Richmond  
Report Date: June 8, 2006

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Observations and Recommendations

**CCFL - Residential: Care - Oral Health**

7 New: 0 / Resolved: 0

Facility has dentist who visits regularly and sees all residents who have consented to see him.  
Other residents see their own dentist, or have declined professional dental care.  
Residents are encouraged to obtain a dental examination at least yearly.  
Residents are assisted in maintaining daily oral health.  
Residents are assisted in following recommendations from dental health professionals.  
Residents are assisted in obtaining dental services as required.

**CCFL - Residential: Care - Restraints**

8 New: 0 / Resolved: 0

Geri-chairs are in use for EC residents. OT is involved in assessing suitability of seating.  
Bed rails are in use for some residents-either to assist in turning or prevent falls. Side rails are not used for residents who attempt to climb over them.  
**Use of side rails and geri-chairs should be included in resident's care plan.**

**CCFL - Residential: Records/Plans - Care Plans**

9 New: 1 / Resolved: 0

Five resident files audited for nursing care plans. Two files missing care plans-Admission dates for residents were October 31, 2005 and August 19, 2005.  
DOC has recently completed a care plan audit and intends to follow up with nurses responsible for incomplete care plans.  
**Care plans are required to be completed within six weeks of admission. Ensure that all outstanding care plans are completed as soon as possible.**

**CCFL - Residential: Records/Plans - Oral Care Plan**

10 New: 1 / Resolved: 0

Residents who are seen by facility's dentist have oral care plans. DOC will develop care plans for those residents who have declined care from facility dentist.

**CCFL - Residential: Medications - Administration**

11 New: 0 / Resolved: 0

**CCFL - Residential: Medications - Supervising Pharmacist**

12 New: 0 / Resolved: 0

Facility is changing pharmacists as of June 1, 2006 and plan to switch medication supply format to pouch format.  
Draft policy for medication administration indicates that nurses may need to, on occasion, remove an individual medication from a pouch (if medication is discontinued or if dosage is changed). This is contrary to information on College of Pharmacists of BC web site. Avril will check with pharmacist and with CRNBC regarding this practice.

Medication system not inspected at this time. LO will inspect medication system once change in pharmacy occurs.

**CCFL - Residential: Physical - Heating/Cooling/Ventilation/Air Quality**

13 New: 0 / Resolved: 0

Facility had a small fire about one month ago. Fire was in fan in bathroom in room 26. Fire department responded. Fire had been extinguished by the time RFD arrived. Repairs have been done to fan system and resident's bathroom. Avril reports that appropriate inspections have been completed. Avril will send incident report as soon as she has all of the necessary paperwork to attach.

<p><b>Owner or Agent Acknowledgement</b></p> <hr/> <p>I have read and understood this report.</p>	<p><b>Inspector</b></p> <hr/> <p>Dawn Bourne,</p>
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