

Vancouver Coastal Health

800 - 601 W. Broadway Vancouver, BC V5Z 4C2
Phone Number: (604) 675-3800 Fax Number: (604) 736-8651

174

COMMUNITY CARE FACILITIES LICENSING REPORT

Facility Information: Central City Lodge (IC) 415 Pender W Vancouver, BC V6B 1V2 Site Phone: (604) 681-9111 Site Fax: (604) 681-5546	Facility Number: 3005436 Report Number: 33 Inspection Date: May 18, 2006 Community: 75
Facility Category: CCFL - Residential, Intermediate Care Inspection Type: Routine: N/A Action(s) Taken: Information Exchanged Delivery Method: Electronic Mail	
Opening Comments and Observations: To facility for review.	

Observations and Recommendations

CCFL - Residential: Admin - Policies & Procedures

1 New: 0 / Resolved: 0

The process at present to review and update policies is for the management team to get together and discuss any concerns or needed policy changes.

There is a well organized, accessible policy and procedure manual on site.

The facility has a policy on abuse - it is recommended that this be reviewed and the definitions of abuse contained in the Adult Care Regulations be incorporated.

CCFL - Residential: Admin - Licensing

2 New: 0 / Resolved: 0

Number of residents and type of service provided is consistent with that specified on the license.

CCFL - Residential: Admin - Incident Reports

3 New: 0 / Resolved: 0

CCFL staff are notified of Reportable Incidents in a timely manner.

An Incident Report is submitted to CCFL in the event of reportable incidents.

CCFL - Residential: Staffing - Manager

4 New: 0 / Resolved: 0

The manager on the license has left the facility. An interim manager is now in place. This interim manager is a former approved manager of the facility.

CCFL - Residential: Staffing - Staffing Patterns

5 New: 0 / Resolved: 0

The facility has added LPN coverage in the afternoons for the Special Care Unit as of May 1, 2006.

A copy of the current staffing patterns has been provided to CCFL.

Staffing patterns have remained consistent since the last inspection.

CCFL - Residential: Staffing - Qualifications/Training/Orientation

6 New: 0 / Resolved: 0

The facility has an ongoing inservice education program. The inservice education include: Human Rights Training, First Aid and CPR, Infection Control, and Managing Verbal Aggression.

At all times that residents are under facility care, there is a staff member with up to date first aid training from an approved program.

1

175

Facility Contact:

Community: Vancouver

Report Date: June 2, 2006

Observations and Recommendations

CCFL - Residential: Care - Admission/Screening/Orientation

7 New: 0 / Resolved: 0
Tuberculosis screening is done for residents prior to admission.
There is an admission screening procedure in place.

CCFL - Residential: Care - Care/Supervision

8 New: 0 / Resolved: 0
At the time of inspection, appropriate and adequate care and supervision is provided to meet the needs of residents.

CCFL - Residential: Care - Supervision by Health Care Professional

9 New: 0 / Resolved: 0
A qualified employee is responsible for supervision of care staff, coordination and monitoring of care activities and managing emergencies and unusual situations.

CCFL - Residential: Care - Policies

10 New: 0 / Resolved: 0
Residents are assisted in obtaining health services as required.
Residents' privacy is respected and confidentiality of personal information practiced.

CCFL - Residential: Care - Oral Health

11 New: 0 / Resolved: 0
Residents are assisted in maintaining daily oral health.
Residents are assisted in obtaining dental services as required.

CCFL - Residential: Care - Restraints

12 New: 1 / Resolved: 0
The facility has a restraint policy. This policy does not reflect the current legislation.
The licensee must revise the restraint policy to reflect the current Adult Care Regulations 10.9 - 10.13.

CCFL - Residential: Records/Plans - Resident Records

13 New: 0 / Resolved: 0
There is a separate, confidential record for each resident.
Residents' records contain their name, date of birth, sex, date of arrival.
Residents' records contain the phone number of sponsor, contact person or next of kin, and emergency contact, name and phone number of physician.
Residents' records contain TB screening and immunization record.

CCFL - Residential: Records/Plans - Care Plans

14 New: 0 / Resolved: 0
Care plans are reviewed regularly and modified according to resident needs.
Care Plans are readily available to care staff.
Care plans are completed within six weeks of admission.
Care plans take into consideration the abilities, the physical, social and emotional needs and the cultural and spiritual preferences of the residents.
A care plan has been developed and implemented for all residents who have resided in the facility for two or more weeks.
Care plans include a plan for health care, oral health, nutrition, and recreation and leisure activities.

CCFL - Residential: Medications - Storage/Labeling

15 New: 0 / Resolved: 0
Medications are stored in a safe and secure manner.

CCFL - Residential: Medications - Administration

16 New: 0 / Resolved: 0

176

Facility Contact:

Community: Vancouver
Report Date: June 2, 2006

Observations and Recommendations

CCFL - Residential: Medications - Administration

The Director of Care and Residential Care Manager have implemented an auditing system to track errors and make improvements to the medication administration system.
At time of inspection, medication is administered in an appropriate fashion.
As appropriate, medication is supplied in blister-packaging.
Only staff members administer medications to a resident.

CCFL - Residential: Medications - Physician Orders

17 New: 0 / Resolved: 0
Medication has been prescribed by a physician.

CCFL - Residential: Medications - Records

18 New: 0 / Resolved: 0
Medications are recorded on the Medication Administration Record as prescribed.
Medication Administration Records are provided by the facility's pharmacist.

CCFL - Residential: Medications - Supervising Pharmacist

19 New: 0 / Resolved: 0
The supervising pharmacist is Buckshon's.
The supervising pharmacist serves on Medication Safety and Advisory Committee and provides consultation to staff.
A supervising pharmacist has been appointed.

CCFL - Residential: Medications - Medication Safety & Advisory Committee

20 New: 0 / Resolved: 0
The Medication Safety Advisory Committee has not met regularly in the last 2 years. The committee is now meeting again with the last meeting May 10, 2006.
Minutes of the Medication Safety and Advisory Committee meetings are kept.

CCFL - Residential: Medications - Policies & Procedures

21 New: 0 / Resolved: 0
The DOC has been reviewing a number of policies including medication errors, return of medications to the pharmacy, reviewing the medication cart etc.

CCFL - Residential: Soc/Rec - Staffing

22 New: 0 / Resolved: 0
A qualified employee has been designated to organize and supervise social activities and recreational programs.

CCFL - Residential: Soc/Rec - Program

23 New: 0 / Resolved: 0
There is an ongoing planned program of physical, social and recreational activities which is based on individual care plans.

CCFL - Residential: Soc/Rec - Resident Participation

24 New: 0 / Resolved: 0
Residents are allowed free access to the lounge or other activity spaces.
Residents are encouraged to take part in recreation and social activities provided by the facility and those which are available in the community.

CCFL - Residential: Soc/Rec - Supplies/Equipment

25 New: 0 / Resolved: 0
Supplies, material and equipment for the activities program are available without charge and are readily accessible and safe for use by residents.

CCFL - Residential: Soc/Rec - Social Activity/Recreation Plan

26 New: 0 / Resolved: 0

Central City Lodge (IC)

Facility Contact:

Community: Vancouver

Report Date: June 2, 2006

177

Observations and Recommendations

CCFL - Residential: Soc/Rec - Social Activity/Recreation Plan

Residents' care plans include a plan for recreation and leisure activities.

Owner or Agent Acknowledgement

Inspector

I have read and understood this report.

3087 Angela Long, Licensing Officer - Residential