

Vancouver Coastal Health

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53

COMMUNITY CARE FACILITIES LICENSING REPORT

Facility Information: Capilano Care Centre 525 Clyde Avenue West Vancouver, BC V7T 1C4 Site Phone: 604-926-6856	Facility Number: 3382217 Report Number: 50 Inspection Date: October 12, 2006 Community: West Vancouver - CCFL Legal Location: 525 Clyde Avenue West Vancouver, BC V7T 1C4
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Facility Category: CCFL - Residential, Intermediate Care
Inspection Type: Routine: Other
Action(s) Taken: Information Exchanged, Verbal Order, Written Order
Delivery Method: NA

Opening Comments and Observations:
Routine inspection of physical facility conducted on October 12, 2006 accompanied by Denise Ewert, Environmental Service Manager.

Observations and required corrective actions (bold print) are indicated below.

No access to hair salon for routine inspection - will check on next visit.

Copy of email from Denise Ewert to Greg Gaudaur dated 10/11/2006 re: Preventative Maintenance Update, given to writer.

Please submit a written response to this report stating when and how report items will be addressed, on/before November 15, 2006.

In addition, and as discussed, please provide writer with an updated progress/completion report for the July 2, 2005 inspection report.

Copy of this report sent to Greg Gaudaur with cc. to Denise Ewert, Soo Bent and the CCFL - Adult Care Licensing team.

Observations and Recommendations

CCFL - Residential: Care - Laundry

- 1 New: 0 / Resolved: 0
Laundry facility cleanliness and sanitation is good.
Chemicals properly stored.
WHMIS workshop for laundry staff done in Feb 2006
Laundry personnel demonstrated good knowledge of pertinent infection control practices when queried.
3 new clothes washers (77#, 55# & a small one for personals/non-bleachables are scheduled for installation ~ October 20, 2006 - good!
No safety concerns noted.
Fecally/vomitous -soiled items, from care staff, no longer an issue since installation of sluice stations.

CCFL - Residential: Physical - Structural/Maintenance

- 2 New: 2 / Resolved: 0 Target Completion Date: November 15, 2006

9

Capilano Care Centre

Facility Contact:

Community: West Vancouver

Report Date: November 2, 2006

56

Observations and Recommendations

CCFL - Residential: Physical - Structural/Maintenance

All rooms and common areas in the facility are well maintained in a good state of repair and in a safe condition.

Bathrooms are equipped to meet the safety needs of residents.

New call bell system, equipped with visual display in corridors re: location of alarm activation, new pull cords & pressure-activated devices, is in place - tested by writer - works great!

Appropriate and secure grab bars are provided beside toilet(s) bathtub and/or showers to meet the needs of the residents.

No mold on walls stairwell D - regular monitoring in place for mold & moisture - corridor is heated.

Damaged (ie. cracked, broken, upheaved, etc...) sections of asphalt walkway requires repair to eliminate a potential safety hazard (ie. tripping).

Denise mentioned that a section of the chain-link fence was repaired & resecured after a resident tried to climb over it back in ~ July 2006 - Denise not sure about the specifics of the incident.

1. As discussed with G. Gaudaur, recommend implementing an immediate short-term measure, as appropriate, to reduce water infiltration and subsequent moisture & mold growth on the walls of stairwell D.

2. Repair/renew the damaged sections of asphalt walkway in the resident outdoor area to eliminate a potential tripping hazard.

3. Provide details of the incident re: attempt by resident to climb fence in July 2006, including follow-up re: wandering or other safety risks and corrective action taken.

CCFL - Residential: Physical - Housekeeping/Sanitation

3 New: 0 / Resolved: 0 Target Completion Date: November 15, 2006

Resident rooms, hallways, resident activity/recreation/lounge/dining areas, & bathing rooms were in a generally clean & sanitary condition at time of inspection - exceptions were the presence of a strong fecal odour in the 2nd floor tub room and the need for daily cleaning in the washroom of room #236 - Denise gave immediate cleaning orders to staff.

Floor surfaces throughout facility appeared clean - Significant improvement from last inspection - Good job!

Ceiling and vent cover surfaces in hallways free appeared clean - no accumulation of dust/soil - good job!

Recreation room in basement bright, clean & well-maintained.

Facility has a preventative maintenance program for equipment & the physical plant..

Maintenance audits for resident rooms and the premises in general are conducted quarterly

Maintenance repairs from the audits are on a prioritized schedule for corrective action - Good!

1. As discussed, it is recommended that all completed work/repairs/installations/etc..., from the maintenance audits, be appropriately documented.

2. Review with all staff the importance of cross-discipline reporting of sanitation/cleaning issues to House-Keeping for response ie. its everyone's responsibility to report situations requiring clean-up/attention to Housekeeping promptly.

CCFL - Residential: Physical - Heating/Cooling/Ventilation/Air Quality

4 New: 0 / Resolved: 0

Adequate ventilation is provided.

The common areas of the facility are a comfortable temperature.

The temperature of each bedroom meets the needs and preference of the residents.

CCFL - Residential: Physical - Lighting

Capilano Care Centre

Facility Contact:

Community: West Vancouver
Report Date: November 2, 2006



Observations and Recommendations

CCFL - Residential: Physical - Lighting

- 5 New: 0 / Resolved: 0
Lighting appears to be sufficient in resident rooms, bathrooms and public areas.

CCFL - Residential: Health/Safety - Water Temperature

- 6 New: 0 / Resolved: 0
Hot water temperature measured at bathtubs and handsinks in resident's washrooms = 43C - 45C - OK

CCFL - Residential: Health/Safety - Water/Sewage/Waste Management

- 7 New: 0 / Resolved: 0
Garbage storage and disposal is satisfactory - no evidence of pest activity in interior & exterior garbage disposal/pick-up areas.
No water/sewage disposal concerns at time of inspection

CCFL - Residential: Health/Safety - Communicable Disease Control

- 8 New: 4 / Resolved: 0 Target Completion Date: October 27, 2006
Care-aide personnel indicated that tub (2nd flr tub room) is cleaned at end of day but not necessarily between resident uses.
Care-aide personnel uncertain of the procedure for & frequency of cleaning/disinfecting specific equipment (including the tub) and surfaces of the 2nd flr tub room.
Sluice sinks (consisting of spray hose mounted over the toilet in the tub room on each floor) were installed in spring of this year and used during the last gastroenteritis outbreak.
Use of sluice sinks for rinsing fecally/vomitus-soiled items and decontamination procedures were discussed with Denise.
Housekeeping personnel (Paula) demonstrated good knowledge and step-by-step proficiency with respect to cleaning up a vomitus/fecal spill.
Housekeeping cart contained all supplies necessary for cleaning up a vomitus/fecal spill.
The following infection control practices need to be reviewed with and implemented by all housekeeping and care aide personnel, as appropriate:
1. Ensure all bathtub & lift surfaces are cleaned and disinfected, in accordance with manufacturer's specifications, after each use and at the end of the day (ie. terminal clean).
 2. Ensure all shower seats are appropriately cleaned and disinfected after each use.
 3. Establish & implement appropriate procedures and frequencies for cleaning/disinfecting surfaces of all equipment in the tub rooms.
 4. Establish and implement procedures (ie. step-by-step) for using the sluice sinks to rinse soiled items and for decontamination of sluice sink area. Procedure must include statement that toilet in tub rooms will be made off limits to residents during a gastroenteritis outbreak.
 5. Train all care aides on proper step-by-step procedure for cleaning up vomitus/fecal spills.

CCFL - Residential: Health/Safety - Hazardous Practices

- 9 New: 1 / Resolved: 0 Target Completion Date: October 13, 2006
Cleaning & disinfectant chemicals stored in an unlocked cabinet in 2nd floor tub room.
1. Ensure all cleaning and disinfectant products are stored in a secure manner (ie. inaccessible to residents) at all times - Review with all staff.

CCFL - Residential: Health/Safety - First Aid

- 10 New: 0 / Resolved: 0 Target Completion Date: November 15, 2006
First Aid supplies not checked by writer at time of inspection.
1. Please check all first aid kits and supplies to ensure that they contain the full compliment of required items.

CCFL - Residential: Health/Safety - Smoking

- 11 New: 0 / Resolved: 0

58

Capilano Care Centre

Facility Contact:

Community: West Vancouver

Report Date: November 2, 2006

Observations and Recommendations

CCFL - Residential: Health/Safety - Smoking

Smoking room is located in self-contained room with outside access and a window - room recently painted - looks good.
No health/safety concerns with smoking room at this time.

CCFL - Residential: Health/Safety - Emergency Procedures/Fire Safety

- 12 New: 2 / Resolved: 0 Target Completion Date: November 15, 2006
- Fire safety equipment checked by Tyco on May 9/06.
 - Fire drills conducted 3x/month (2 alarm & 1 silent)
 - Helen Wong informed that facility is equipped with a 2 day emergency water supply and a 3 day emergency food supply
 - Tall cabinets, paintings, and other unsecured furnishings & equipment in resident rooms, lounge/recreational/dining areas, staff work stations, etc..., are a potential earthquake safety hazard.

1. Work towards maintaining a minimum 3 day emergency water supply.
2. Conduct an earthquake safety hazard audit of residents rooms, public areas and staff work stations noting potential furnishings, equipment and items that may cause topple/fall and be a safety hazard to the residents or block an exit.
3. Develop an action plan with target timelines to address items requiring mitigation. Priority should be given to dealing with items that pose the greatest hazard to residents (ie. securing wardrobe units so they don't topple onto a resident's bed or block the door/exit; securing TVs, paintings, etc...in areas where congregate and spend most of their time).

Writer will be sending facility a Hazard Hunt Checklist to assist in the identification & mitigation of non-structural hazards.
Please call Braidner Survival Kits at (604) 254-0455 or QS Quakesafe at (604) 980-9900 re: fastening products for securing furnishings and a possible audit of your facility's EQ safety hazards

Owner or Agent Acknowledgement

I have read and understood this report.

Inspector

Sam Sew, Environmental Health Officer