

Vancouver Coastal Health

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COMMUNITY CARE FACILITIES LICENSING REPORT

Facility Information: Blenheim Lodge	Facility Number: 3072007
	Report Number: 40
	Inspection Date: July 25, 2006
3263 Blenheim Vancouver, BC V6L 2L7	Community: 45
Site Phone: (604) 732-8717 Site Fax: (604) 732-7316	
Facility Category: CCFL - Residential, Intermediate Care	
Inspection Type: Routine: N/A	
Action(s) Taken: Information Exchanged, Results - Okay	
Delivery Method: Electronic Mail	
Opening Comments and Observations: Visit to facility for review.	

Observations and Recommendations

CCFL - Residential: Admin - Policies & Procedures

- 1 New: 0 / Resolved: 0
A policy/procedure on resident abuse is available to staff.
A policy/procedure regarding missing or wandering residents is available to staff.
There is a well organized, accessible policy and procedure manual on site.
A policy/procedure regarding use of restraints is available to staff.
There is a process in place for reviewing and updating the facility's policies and procedures.

CCFL - Residential: Admin - Licensing

- 2 New: 0 / Resolved: 0
Number of residents and type of service provided is consistent with that specified on the license.

CCFL - Residential: Admin - Incident Reports

- 3 New: 0 / Resolved: 0
CCFL staff are notified of Reportable Incidents in a timely manner.
An Incident Report is submitted to CCFL in the event of reportable incidents.

CCFL - Residential: Staffing - Manager

- 4 New: 0 / Resolved: 0
There is a manager responsible for the day to day operation of the facility.

CCFL - Residential: Staffing - Staffing Patterns

- 5 New: 0 / Resolved: 0
A copy of the current staffing patterns has been provided to CCFL.
Staffing patterns have remained consistent since the last inspection.

CCFL - Residential: Staffing - Qualifications/Training/Orientation

- 6 New: 0 / Resolved: 0
A suitable orientation is provided to all new staff members.
At all times that residents are under facility care, there is a staff member with up to date first aid training from an approved program.

CCFL - Residential: Care - Admission/Screening/Orientation

- 7 New: 0 / Resolved: 0

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CCFL - Residential: Care - Admission/Screening/Orientation

In reviewing the resident files many did not indicate TB screening, a number of these individuals appeared to not belong to a high risk group. In speaking to the DOC often the paper work from Priority Access does not include the TB screening. The DOC is planning on reviewing this issue.
There is an admission screening procedure in place.

CCFL - Residential: Care - Care/Supervision

8 New: 0 / Resolved: 0

At the time of inspection, appropriate and adequate care and supervision is provided to meet the needs of residents.

CCFL - Residential: Care - Supervision by Health Care Professional

9 New: 0 / Resolved: 0

A qualified employee is responsible for supervision of care staff, coordination and monitoring of care activities and managing emergencies and unusual situations.

CCFL - Residential: Care - Policies

10 New: 0 / Resolved: 0

Residents are assisted in obtaining health services as required.
Residents' privacy is respected and confidentiality of personal information practiced.

CCFL - Residential: Care - Oral Health

11 New: 0 / Resolved: 0

Residents are encouraged to obtain a dental examination at least yearly.
Residents are assisted in maintaining daily oral health.
Residents are assisted in following recommendations from dental health professionals.
Residents are assisted in obtaining dental services as required.

CCFL - Residential: Records/Plans - Resident Records

12 New: 0 / Resolved: 0

10 Resident Records were reviewed.
There is a separate, confidential record for each resident.
Residents' records contain their name, date of birth, sex, date of arrival.
Residents' records contain the phone number of sponsor, contact person or next of kin, and emergency contact, name and phone number of physician.
Residents' records contain TB screening and immunization record.

CCFL - Residential: Records/Plans - Care Plans

13 New: 0 / Resolved: 0

10 Care plans reviewed.
Care plans are reviewed regularly and modified according to resident needs.
Care Plans are readily available to care staff.
Care plans are completed within six weeks of admission.
Care plans take into consideration the abilities, the physical, social and emotional needs and the cultural and spiritual preferences of the residents.
A care plan has been developed and implemented for all residents who have resided in the facility for two or more weeks.
Care plans include a plan for health care, oral health, nutrition, and recreation and leisure activities.

CCFL - Residential: Records/Plans - Oral Care Plan

14 New: 0 / Resolved: 0

Each resident has an oral care plan.

CCFL - Residential: Medications - Storage/Labeling

15 New: 0 / Resolved: 0

Discontinued medication is returned to pharmacy.

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Oral medications are stored separately from topical medication.
Medication storage area is well lit and is located where staff have convenient access.
Expired medication is returned to pharmacy.
Medication cabinet is clean and well organized.
Medications are stored in a safe and secure manner.

CCFL - Residential: Medications - Administration

16 New: 0 / Resolved: 0

At time of inspection, medication is administered in an appropriate fashion.
Medication is kept in original labeled container until administered. There is no evidence of pre-pouring of medications.
As appropriate, medication is supplied in blister-packaging.
Medication has been provided and labeled by the appointed pharmacy.
Only staff members administer medications to a resident.

CCFL - Residential: Medications - Physician Orders

17 New: 0 / Resolved: 0

Medication has been prescribed by a physician.

CCFL - Residential: Medications - Records

18 New: 0 / Resolved: 0

Medications are recorded on the Medication Administration Record as prescribed.
Changes in prescriptions are appropriately made on Medication Administration Record.
Medication Administration Records are provided by the facility's pharmacist.
Medication Administration Records are maintained and retained for at least one year.

CCFL - Residential: Medications - Self-Administration

19 New: 0 / Resolved: 0

At present there are no persons in care self administrating medication.

CCFL - Residential: Medications - Supervising Pharmacist

20 New: 0 / Resolved: 0

The supervising pharmacist is Kerrisdale Pharmacy.
The supervising pharmacist serves on Medication Safety and Advisory Committee and provides consultation to staff.
A supervising pharmacist has been appointed.
The supervising Pharmacist visits and audits every three months (facility) or every year (home).

CCFL - Residential: Medications - Medication Safety & Advisory Committee

21 New: 0 / Resolved: 0

The Medication Safety and Advisory Committee has established and reviews required medication policies and procedures.
A Medication Safety and Advisory Committee meets regularly.
Minutes of the Medication Safety and Advisory Committee meetings are kept.

CCFL - Residential: Medications - Policies & Procedures

22 New: 0 / Resolved: 0

A policy manual is provided by the pharmacy.
A policy on storage of medications is available to staff.
A policy on medication administration is available to staff.
A policy on medication ordering is available to staff.
A policy on medication administration recording is available to staff.

CCFL - Residential: Soc/Rec - Program

23 New: 0 / Resolved: 0

There is an ongoing planned program of physical, social and recreational activities which is based on individual care plans.

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CCFL - Residential: Soc/Rec - Social Activity/Recreation Plan

24 New: 0 / Resolved: 0

Residents' care plans include a plan for recreation and leisure activities.

Owner or Agent Acknowledgement

I have read and understood this report.

Inspector

3087 Angela Long, Licensing Officer - Residential