

Vancouver Coastal Health

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COMMUNITY CARE FACILITIES LICENSING REPORT

Facility Information: Adanac Park Lodge 851 Boundary Vancouver, BC V5K 4T2 Site Phone: (604) 299-7567 Site Fax: (604) 299-7424	Facility Number: 3005475 Report Number: 44 Inspection Date: January 12, 2006 Contact Name: Community: 66
Facility Category: CCFL - Residential, Intermediate Care Inspection Type: Routine: N/A Action(s) Taken: Information Exchanged Delivery Method: Fax	
Opening Comments and Observations: Met with Acting CNS, Pam Gill, to do a review of the facility.	

Observations and Recommendations

CCFL - Residential: Admin - Policies & Procedures

- 1 New: 0 / Resolved: 0
A policy/procedure on resident abuse is available to staff.
A policy/procedure regarding missing or wandering residents is available to staff.
There is a well organized, accessible policy and procedure manual on site.
A policy/procedure regarding use of restraints is available to staff.
A policy/procedure on managing resident finances is available to staff.

CCFL - Residential: Admin - Licensing

- 2 New: 0 / Resolved: 0
Number of residents and type of service provided is consistent with that specified on the license.
The current Community Care Facilities License is prominently displayed.

CCFL - Residential: Admin - Incident Reports

- 3 New: 0 / Resolved: 0
CCFL staff are notified of Reportable Incidents in a timely manner.
An Incident Report is submitted to CCFL in the event of reportable incidents.

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CCFL - Residential: Staffing - Manager

- 4 New: 0 / Resolved: 0
When the manager is away for more than 21 days, CCFL is advised of the replacement.
The current manager has completed the process of approval by CCFL.
There is a manager responsible for the day to day operation of the facility.

CCFL - Residential: Staffing - Staffing Patterns

- 5 New: 0 / Resolved: 0

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CCFL - Residential: Staffing - Staffing Patterns

7AM - 3PM 2CAs on the SCU; 1 LPN who works 12 hour shifts from 7AM - 7PM;
2CAs on each wing of the 2nd floor
1CA on 1W
1RN on 2nd floor and 1RN on 1W
1 - 6hr. float for 2nd floor and 1W

3PM - 11PM 1 CAs on 2nd floor and 1RN
1CA on 1W; 2CAs on SCU (1 starts at 4PM)
1RN on 1W

11PM - 7AM 1RN; 1 LPN on SCU; 1 CA on 2nd floor; 1CA on 1W

Dr. Desai is the Medical Co-ordinator

Dr. Wilson is the GP for the majority of the facility residents and is at the facility q Wed. and Sat.

A copy of the current staffing patterns has been provided to CCFL.

CCFL - Residential: Staffing - Qualifications/Training/Orientation

6 New: 0 / Resolved: 0

The facility has students from 3 different schools. The students are required to sign a confidentiality form and provide a criminal record check.

Langara's students' instructor only comes q 3 weeks.

A suitable orientation is provided to all new staff members.

At all times that residents are under facility care, there is a staff member with up to date first aid training from an approved program.

Regular staff meetings are held and minutes are recorded.

CCFL - Residential: Care - Admission/Screening/Orientation

7 New: 0 / Resolved: 0

There is an admission screening procedure in place.

CCFL - Residential: Care - Care/Supervision

8 New: 0 / Resolved: 0

The nurses carry portable phones which ring with the number from where the call is originating from. Thus they can respond promptly to any call.

At the time of inspection, appropriate and adequate care and supervision is provided to meet the needs of residents.

CCFL - Residential: Care - Supervision by Health Care Professional

9 New: 0 / Resolved: 0

A podiatrist comes to the facility Q 6 weeks.

The NEMH Team comes 2 x month and do Grand rounds once a month. The team will also do short educational sessions when asked.

A qualified employee is responsible for supervision of care staff, coordination and monitoring of care activities and managing emergencies and unusual situations.

CCFL - Residential: Care - Policies

10 New: 0 / Resolved: 0

Residents are assisted in obtaining health services as required.

Residents' privacy is respected and confidentiality of personal information practiced.

CCFL - Residential: Care - Oral Health

11 New: 0 / Resolved: 0

Residents are encouraged to obtain a dental examination at least yearly.

Residents are assisted in maintaining daily oral health.

Residents are assisted in following recommendations from dental health professionals.

Residents are assisted in obtaining dental services as required.

CCFL - Residential: Care - Telephone

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CCFL - Residential: Care - Telephone

12 New: 0 / Resolved: 0

There is a conveniently located accessible telephone for residents - with private line.

CCFL - Residential: Care - Visitors

13 New: 0 / Resolved: 0

Residents can communicate with visitors in private.
Residents can choose when they will receive visitors.

CCFL - Residential: Medications - Storage/Labeling

14 New: 0 / Resolved: 0

Narcotics are counted at end/beginning of each shift.
Only RNs and LPNs have keys to the med carts and med storage rooms.
Discontinued medication is returned to pharmacy.
Oral medications are stored separately from topical medication.
Medication storage area is well lit and is located where staff have convenient access.
Expired medication is returned to pharmacy.
Medication cabinet is clean and well organized.
Medications are stored in a safe and secure manner.

CCFL - Residential: Medications - Administration

15 New: 0 / Resolved: 0

At time of inspection, medication is administered in an appropriate fashion.
Appropriate arrangements are made for medication administration when away from the facility.
Medication is kept in original labeled container until administered. There is no evidence of pre-pouring of medications.
As appropriate, medication is supplied in blister-packaging.
Medication has been provided and labeled by the appointed pharmacy.
Only staff members administer medications to a resident.

CCFL - Residential: Medications - Physician Orders

16 New: 0 / Resolved: 0

Medication has been prescribed by a physician.

CCFL - Residential: Medications - Records

17 New: 0 / Resolved: 0

Medications are recorded on the Medication Administration Record as prescribed.
Medication Administration Records are provided by the facility's pharmacist.
Medication Administration Records are maintained and retained for at least one year.

CCFL - Residential: Medications - Supervising Pharmacist

18 New: 0 / Resolved: 0

Pharmacist comes to the weekly care conferences; brings Methadone q3weeks; Picks up discontinued narcotics.
Rexall Pharmacy from Port Moody is the designated pharmacy.
The supervising pharmacist serves on Medication Safety and Advisory Committee and provides consultation to staff.
A supervising pharmacist has been appointed.
The supervising Pharmacist visits and audits every three months (facility) or every year (home).

CCFL - Residential: Medications - Medication Safety & Advisory Committee

19 New: 0 / Resolved: 0

The Medication Safety and Advisory Committee has established and reviews required medication policies and procedures.
A Medication Safety and Advisory Committee meets regularly.
Minutes of the Medication Safety and Advisory Committee meetings are kept.
The Medication Safety and Advisory Committee has established and reviews training and orientation programs for staff.

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Observations and Recommendations

CCFL - Residential: Medications - Policies & Procedures

20 New: 0 / Resolved: 0

- A policy on storage of medications is available to staff.
- A policy on medication administration is available to staff.
- A policy on response and reporting of adverse reactions is available to staff.
- A policy on response and reporting of medication errors is available to staff.
- A policy on medication ordering is available to staff.
- A policy on medication administration recording is available to staff.

CCFL - Residential: Nutrition - Cycle Menu

21 New: 0 / Resolved: 0

- The Dietician that comes 2x a week is shared with Little Mountain Place.
- There are 3 residents on tube feeds and one of the 3 also eats orally.
- The menu has been reviewed by a dietician-nutritionist.
- There is a four week (minimum) cycle menu.

CCFL - Residential: Soc/Rec - Staffing

22 New: 0 / Resolved: 0

- There is 1 social/rec manager; 2 Rec therapists (one is part time); 1 art therapist; 1 music therapist.
- There is a Chaplain as well.
- A qualified employee has been designated to organize and supervise social activities and recreational programs.

CCFL - Residential: Soc/Rec - Program

23 New: 0 / Resolved: 0

- There is an ongoing planned program of physical, social and recreational activities which is based on individual care plans.

24 New: 0 / Resolved: 0

- There is a social/rec program 7 days a week.
- There is an ongoing planned program of physical, social and recreational activities which is based on individual care plans.

CCFL - Residential: Soc/Rec - Resident Participation

25 New: 0 / Resolved: 0

- Residents are allowed free access to the lounge or other activity spaces.
- Residents are encouraged to take part in recreation and social activities provided by the facility and those which are available in the community.

CCFL - Residential: Soc/Rec - Resident/Family Council

26 New: 0 / Resolved: 0

- The Acting DOC attends the monthly resident council.
- There is a resident or resident/family council.

CCFL - Residential: Soc/Rec - Social Activity/Recreation Plan

27 New: 0 / Resolved: 0

- Residents' care plans include a plan for recreation and leisure activities.

CCFL - Residential: Physical - Alterations

28 New: 1 / Resolved: 0 Target Completion Date: January 12, 2006

- The facility has begun to install ceiling lifts.
- Any work done in the facility that involves structural change requires the EHO to be notified prior to work starting.

CCFL - Residential: Health/Safety - Hygiene

29 New: 0 / Resolved: 0

- There was a smell of urine/feces when I entered the SCU.
- I requested that the Acting DOC check with maintenance whether this is a chronic problem or just a one time event.

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CCFL - Residential: Health/Safety - First Aid

30 New: 0 / Resolved: 0

There is a designated First Aid Station on the first floor.
An appropriate first aid kit is readily available to staff.

CCFL - Residential: Health/Safety - Emergency Procedures/Fire Safety

31 New: 0 / Resolved: 0

Fire drills are practiced monthly and a record is kept at facility.
There is a written emergency plan that is accessible to all staff.
Emergency numbers are posted adjacent to a telephone accessible to all staff.

Owner or Agent Acknowledgement

I have read and understood this report.

Inspector

3006 Ausma Smith, Licensing Officer - Residential Care